

## Duration

1 day

## Suitable For

Anyone who manages people and HR practitioners.

## Objectives

By the end of the course delegates will be able to:

- Understand the legal framework relating to managing absence, including disability discrimination law.
- Understand the end to end absence management process from notification to return to work.
- Conduct a return to work interview.
- Identify the difference between short term and long-term absence and be able to confidently manage both.
- Explain the principles that need to be followed when managing absence to ensure that, where necessary, action meets the criteria for a fair dismissal.

## Course content

- The legal framework (statute and case law) relating to absence.
- The cost of short term and persistent absence.
- Tools for monitoring and reviewing absence.
- Principles for managing short term absence.
- Principles for managing long term absence.
- How to request medical information from an employee.
- The definition of disability and how to identify when disability protection may be triggered.
- Making reasonable adjustments for a disability.